



MADRID
DATA CENTRE CAMPUS

Connect, transact and grow



WELCOME TO MADRID



Global and national connectivity

Our interconnection hub provides direct access to two Internet Exchanges, ESpanix and DE-CIX, and is home to over 70 leading national and international carriers, Internet service providers (ISPs) and content distribution networks (CDNs) — giving you access to a potential market of 1.25bn consumers in Europe, Latin America and North Africa. With carrier points of presence (PoPs) already installed in the data centre and cross connects that can be implemented quickly, you can select the networks that will deliver the right performance at the right price for your applications.

Spain has a highly developed infrastructure and communications network that benefits from the biggest investment project undertaken in Europe during the last few years. Nearly 40% of private investment in R&D flows into the ICT sector, and the country boasts a very high level of cloud adoption.

Ten minutes from the centre of Madrid, and in the heart of the city's high-tech and connectivity hub known as Silicon Alley, you'll find our network-neutral data centre campus. Customers choose us for our rich connectivity options, our high density power solutions, and our technical and operational excellence. They get the peace of mind that comes from colocating in one of the most secure, reliable and scalable facilities in the area, while retaining complete control over their IT infrastructure.

// *Interxion was our first choice for quality, reliability and scalability. They combine outstanding flexibility with meticulous processes and a reassuring attention to detail.*

Gigas



Setting standards of excellence

When you collocate with us, you can be confident about the physical security of your systems and the performance of your infrastructure and its availability – assured with a 99.999% availability SLA. Since '98 we've been setting industry standards in data centre design, build, operation and management to deliver continually improving reliability, security, resilience, efficiency and performance.

// *To carry out the connections directly in this data centre is very cost-effective. Increasingly, audio-visual companies have presence in these professional data centres: it's the future. On the one hand, costs are reduced because it's not necessary to use dedicated routes or to send the signal via satellite. In addition, the connection with cable leads is immediate, sometimes in less than 24 hours.*

TSA (Telefónica broadcaster)

10

minutes drive from
Madrid Airport

70+

carriers, ISPs
and CDNs

24x7

dedicated
support



Connectivity

- 70+ carriers, ISPs and CDNs
- Direct access to ESpanix and DE-CIX Madrid

Location

- 10 minutes from the city centre and Madrid airport
- Right at the heart of Silicon Alley Madrid



Operational excellence

Like all our data centres, our Madrid campus operates in accordance with the ITILv3 framework; and has ISO 20000, ISO 27001 and BS 25999 certifications. We use state-of-the-art systems and processes to monitor and manage operations 24x7, combining on-the-ground local teams with centralised oversight by our 24-hour European Customer Service Centre (ECSC).



Security

The whole campus is monitored 24x7 by CCTV and on-site security guards. There are multiple access barriers, including mantraps, contactless key cards and biometric readers. You can also add your own security process or systems to private areas.



Resilience and business continuity

From 24x7 monitoring and alarms for every critical system to incident management and business continuity processes, we build high levels of redundancy and service assurance into our data centres:

- **Connectivity:** redundant entry fibre from two separate carrier main routes and rapidly installed Cross Connects campus wide.
- **Power:** secured supply; two power feeds, each independently equipped with UPS and generator backup with full load capacity for indefinite running.
- **Environment:** SLAs on temperature and humidity in line with ASHRAE recommendations; N+1 cooling; sophisticated - smoke detection systems; advanced fire suppression in line with local regulations and designed for maximum safety and minimum damage.



Sustainability

Reflecting Spain's global leadership in the development of solar, thermal and wind power, our Madrid campus uses 100% renewable energy, as certified by the Spanish National Market and Competition Commission (CNMC). Like all our data centres, the Madrid campus has ISO 14001 certification for environmental management and ISO50001 for energy management. In addition, our MAD2 data centre was the first data centre in Spain to obtain the LEED Gold certified for its sustainable design and construction.



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Flexibility and choice

We pioneered modular data centre design and have been refining it for more than 15 years to enable rapid and efficient campus expansion. We offer significant flexibility in how you extend your footprint and what you do with your space.

The on-campus team can advise on best practice for cabling, cooling, and power delivery and management, and help you make the best choices on leased lines, IP transit and peering arrangements. And if you need advice or help in purchasing or installing equipment, our partners are at your service.

The key services available on campus are:

- Colocation in Cabinets, Cages and Private Rooms
- 24x7 Hands and Eyes rapid response service

Local and central teams at your service

Customers value the quality of our operations and customer service. We centralise functions that can be centralised and have strong local management, operational, service delivery and assurance teams, enabling us to deliver a more efficient, consistent, responsive and personal service to you.



Operational excellence

- 99.999% availability SLA
- Redundant configurations for all critical systems
- 24x7 operation and monitoring

Sustainability

- 100% renewable energy
- ISO 14001:2004 certified
- ISO 50001: 2016 certified
- LEED Gold certified



Centralised co-ordination

Our centralised European Customer Service Centre (ECSC) team is fluent in Spanish, English, French, Dutch and German. They give you a single point of contact, 24x7, for everything: from booking access to your equipment to arranging a cross connect or reporting a problem.

The ECSC will keep you continually informed of anything that has the slightest chance of affecting your systems. Our customers tell us that they really appreciate the level of engagement they get from us and the control it gives them over the mission-critical systems they host with us.

The local team

The Madrid team not only runs the campus day-to-day but can provide you with knowledge of local markets and regulatory environments as needed. They're on hand if you want advice or help in using your space effectively, from design and connectivity to installation and management.



Robert Assink,
Managing Director, Spain



About Interxion

Interxion (NYSE: INXN) is a leading provider of carrier and cloud-neutral colocation data centre services in Europe, serving a wide range of customers through over 45 data centres in 11 European countries. Interxion's uniformly designed, energy efficient data centres offer customers extensive security and uptime for their mission-critical applications. With over 700 connectivity providers, 21 European Internet exchanges, and most leading cloud and digital media platforms across its footprint, Interxion has created connectivity, cloud, content and finance hubs that foster growing customer communities of interest. For more information, please visit www.interxion.com

Data Centre services across Europe



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Cofounder: Uptime Institute EMEA chapter, **Founding member:** European Data Centre Association, **Patron:** European Internet Exchange Association, **Member:** The Green Grid, with role on Advisory Council and Technical Committee, **Contributor:** EC Joint Research Centre on Sustainability, **Member:** EuroCloud.

Interxion is compliant with the internationally recognised ISO/IEC 27001 certification for Information Security Management and ISO 22301 for Business Continuity Management across all our European operations.
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